

*Our Policies The Rules Below Are For  
The Safety Of All Passengers We  
Apologize for any inconvenience.*

**IMPORTANT INFORMATION FOR SHUTTLE PASSENGERS -  
PLEASE READ**

**WEATHER** We are sorry but the shuttle will not operate in inclement weather, for safety reasons. However we will resume service when deemed safe. If a prolonged rain event prohibits shuttle to resume operations, passengers will have to make arrangements to get back to the origin of boarding. **PERSONAL BELONGINGS** THE SHUTTLE WILL NOT BE HELD RESPONSIBLE FOR PERSONAL ITEMS, LEFT ON THE BOAT, DROPPED ITEMS ON DOCKS OR IN THE WATER. **LARGE GROUPS** GROUPS of 6 OR MORE PLEASE CALL AHEAD FOR BOOKING TO MAKE SURE THE SHUTTLE HAS ROOM FOR ALL PASSENGERS. **CAPTAINS RULES** THE CAPTAIN HAS FULL DISCRETION TO DECLINE PASSENGERS PERMISSION TO BOARD THE SHUTTLE. INEBRIATED, LOUD, OFFENSIVE, DISRUPTIVE AND UNWILLING TO ADHERE TO THE CAPTAINS INSTRUCTIONS WILL RESULT IN THE PERSON OR PERSONS TO DISEMBARK AT THE CLOSEST DOCK AVAILABLE AND HAVE TO FIND ALTERNATE TRANSPORTATION TO ORIGINAL BOARDING LOCATION. **PETS** SORRY WE DO NOT ALLOW PETS ON THE SHUTTLE. (PROOF OF A SERVICE ANIMAL WILL BE REQUIRED). The size of the service animal will be taken into consideration by the captain depending on the number of passengers on board. Some passengers may have allergies or feel uncomfortable with animals on board in such close quarters. We are animal lovers but due to their natural urgencies we cannot make a dock stop to allow them to relieve themselves so again we apologize. OWNERS ARE REQUIRED TO CLEAN UP AFTER ANY POTTYING FROM THEIR ANIMALS. **LARGE OBJECTS**

***STROLLERS, BIKES, COOLERS AND ANY LARGE OBJECTS THAT WOULD IMPEDE PASSENGERS ABILITY TO EMBARK OR DISEMBARK ARE NOT PERMITTED. This is for everyone's safety. FOOD AND DRINKS FOOD IS NOT ALLOWED ON THE SHUTTLE. DRINKS "ARE" ALLOWED.. but only in plastic or aluminum containers, (NO GLASS). YOU ARE ALLOWED TO BRING A SMALL COOLER. BOARDING AND EXITING THE SHUTTLE IS AT YOUR OWN RISK. There is appropriate lighting during the evening and night trips, however there are two steps as you enter and exit the vessel. For individuals with limited mobility you may have this may cause some difficulty. For anyone entering or exiting the vessel, for your safety please wear appropriate shoes, if it rains or for any other reason the floor may become wet. Rubber non slip soles are recommended. PLEASE REMEMBER ENTERING AND EXITING THE VESSEL IS AT YOUR OWN RISK. So please make it a safe and enjoyable experience. Again we apologize in advance for any inconvenience.***

**HAVE FUN AND PLEASE RIDE OFTEN**